



RON DESANTIS  
GOVERNOR

MARY C. MAYHEW  
SECRETARY

April 17, 2020

**Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2020-23**

Applicable to the **2018-2023 SMMC contract benefits** for:

- ☒ Managed Medical Assistance (MMA) and MMA Specialty
- ☐ Long-Term Care (LTC)
- ☐ Dental

**Re: COVID-19 State of Emergency: Non-Emergency Ambulance Transportation**

On March 9, 2020, Governor Ron DeSantis issued Executive Order Number 20-52 declaring a state of emergency related to the 2019 novel coronavirus (COVID-19). The purpose of this policy transmittal is to provide additional guidance related to transportation of enrollees requiring isolation precautions.

For the duration of the state of emergency, the managed care plan must allow reimbursement for transportation at the level of Advanced Life Support (ALS) for patients requiring isolation precautions due to suspicion or diagnosis of COVID-19.

If you have questions or concerns, please contact your contract manager at (850) 412-4004.

Sincerely,

A handwritten signature in black ink that reads "Shevaun Harris".

Shevaun Harris  
Assistant Deputy Secretary for  
Medicaid Policy and Quality

SH/dvp

